SOUTHEASTERN UNIVERSITY

Online Learning: SEU Technical Requirements

MINIMUM SYSTEM REQUIREMENTS

SEU strives to ensure students are prepared to experience optimal learning by having up-to-date technologies. Following is the hardware and software needed to complete your degree program at SEU:

SUPPORTED OPERATING SYSTEMS

- **Windows 11 (64-bit)** is recommended.
- **macOS 13 (Ventura) and higher** is supported for most online course materials, but there may be applications that require a supported Windows operating system.
- You should be prepared to run a virtual machine environment with an installed and supported Windows operating system if you elect to use a Mac.
- You must have **administrative rights** to the computer used for online coursework. If you do not have administrative rights (such as a non-SEU library computer or a workplace computer), you may experience difficulties with needed functions, such as installing required software. Students using a non-SEU library or workplace computers will have limited support options due to access limitations on such networks.

PRODUCTIVITY TOOLS

- **Microsoft Office 365** is available free to all SEU students, faculty, and staff.
- **Google Workspace for Education** is also highly utilized and supported.

SUPPORTED INTERNET BROWSERS

The following are supported browsers. Major releases of browsers are generally supported within 60 to 90 days of their public release date. Due to the rapid release cycles of some supported Internet browsers, the two latest releases of each browser are supported. When using older versions of a browser, users risk running into problems with the course software and may not be able to function within your course. Some courses may require you to use a specific browser.

- **Google Chrome** (Recommended)
- **Mozilla Firefox**

Note: Internet browsers not mentioned above are NOT currently supported and may not meet all requirements of your coursework. Apple Safari may not function properly with applications used in all courses.

INTERNET BROWSER SETTINGS

In the settings on your computer, please refer to your browser's help features to check these settings.

- **Settings to enable:** JavaScript and Cookies.
- **Settings to disable:** Pop-up blocker should be disabled.

SOFTWARE REQUIREMENTS

The most recent version of the following software is required for many of the resources available in your courses.

- **Adobe Acrobat Reader**

(Note: Legacy plug-ins like Adobe Flash Player, RealPlayer, QuickTime, and Java are no longer supported or required by modern web standards due to obsolescence and severe security risks).

MINIMUM HARDWARE SPECIFICATIONS

The following minimum technical specifications apply to all students:

COMPONENT	PC REQUIREMENTS	MAC REQUIREMENTS
Operating System	Windows 11 (64-bit)	macOS 13 (Ventura) or higher
Processor (CPU)	Intel Core i5 / AMD Ryzen 5 or higher	Apple Silicon (M1, M2, M3, or M4 chip)
RAM (Memory)	16 GB minimum (32 GB recommended for heavy multimedia/computing)	
Hard Drive (Storage)	256 GB SSD minimum (512 GB SSD highly recommended)	
Monitor / Display	Graphics card and monitor capable of 1920x1080 (Full HD) display or higher	
Audio & Video	Stereo sound card, speakers and/or headset, microphone. External or built-in Webcam with microphone.	
Connectivity	Dual Band 802.11ac (Wi-Fi 5) or 802.11ax (Wi-Fi 6/6E) compatible wireless card.	
I/O Ports	USB-C, USB 3.0, or Thunderbolt ports (adapter hubs may be required for some peripherals).	

IMPORTANT NOTES

- Specific curricula for college courses may require additional software purchases. Any additional software requirements will be provided in the syllabi for your courses.

- Chromebooks are not recommended as a primary device for SEU coursework. They offer limited functionality and do not work with some required course technologies.
- While tablets, smartphones, and other mobile devices may allow for some completion of coursework, they are not guaranteed to work in all areas. Please ensure you have a Windows or Mac-based computer available to complete coursework in the event your selected mobile device does not meet the needs of the course.
- Students who need assistive technologies will have different computer and technology requirements. If you need assistance obtaining assistive technologies, please contact the Office of Academic and Auxiliary Services at (863) 667-5283 or ADAservices@seu.edu.