Southeastern University

SEU TECHNICAL REQUIREMENTS

Updated Standards for Higher Education

SEU strives to ensure students are prepared to experience optimal learning by having up-to-date technologies. To successfully complete courses delivered by SEU, students need to adhere to the following requirements.

MINIMUM HARDWARE REQUIREMENTS

If you elect to use a Mac, there may be applications that require a supported Windows operating system. You must be able to run a virtual machine environment with an installed and supported Windows operating system mentioned below.

COMPONENT	PC REQUIREMENTS	MAC REQUIREMENTS
Operating System	Windows 11 (64-bit)	macOS 13 (Ventura) or newer
Processor (CPU)	Intel Core i5 / AMD Ryzen 5 or higher	Apple Silicon (M1, M2, M3, or M4)
Storage (Hard Drive)	256 GB SSD minimum (512 GB SSD highly recommended)	
RAM (Memory)	16 GB minimum (32 GB recommended for heavy multimedia/computing)	
Monitor	1920x1080 (Full HD) display or higher	
Wi-Fi	Dual Band 802.11ac (Wi-Fi 5) or 802.11ax (Wi-Fi 6/6E) compatible	
I/O Ports	USB-C, USB 3.0, or Thunderbolt ports (adapter hubs may be required)	
Audio & Video	Stereo sound card, speakers and/or headset, microphone, webcam	

SOFTWARE REQUIREMENTS

- **Required Programs:** Microsoft Office 365 (SEU provided), Google Workspace for Education, and Adobe Acrobat Reader.
- **Course-Specific:** Specific curricula for college courses may require additional software purchases. Check your course syllabus for details.
- **Approved Submission File Types:** .doc, .docx, .txt, .pdf, .ppt, .pptx, .pps, .xls, .xlsx, .html, .jpeg, .png, .mp3, .mp4, and .mov.

SUPPORTED BROWSERS

Major releases of browsers are generally supported within 60 to 90 days of their public release date. Due to rapid release cycles, always ensure your browser is updated to one of the latest two versions.

- Google Chrome (Recommended)
- Mozilla Firefox

BROWSER SETTINGS

Check the settings on your computer to ensure you are able to access all SEU content. As a regular practice, it is recommended students clear their cache and cookies to ensure a healthy computer environment.

- **Settings to Enable:** Cookies and JavaScript.
- **Settings to Disable:** Pop-up blockers (for university portals).

Important Note regarding Company/Public Networks: If you connect to the Internet through your company or use a public/library computer, you must have administrative rights to install required software. You may experience difficulties with needed functions if access rights are restricted.

UNSUPPORTED DEVICES

- Chromebooks.
- Tablets (including iPads and Android tablets) as a primary device.

Note: While tablets may allow for some completion of coursework, they do not work with all required course technologies.

Do you still have questions?

If you have any questions regarding software installations or virtualization, please contact SEU's IT department by phone: **(863) 667-5028** or by email: **helpdesk@seu.edu**.

For general technical support, contact SEU's 24/7 Support Center at **1-888-889-6599**.